



Brother provides a standardised monochrome laser solution with remote monitoring



The Customer

St Basil's Homes (SA) provides aged care facilities and services to South Australians under the auspices of the Greek Orthodox Church. There is a number of St Basil's aged care facilities in most states of Australia, however the three South Australian facilities are incorporated under St Basil's Homes (SA) and independently managed.



The Challenge

St Basil's Homes (SA) required a reliable A4 monochrome laser printing solution with both Ethernet and Wireless network connectivity. Some offices across their facilitieshad the additional requirements of scan, copy, fax functions and required the ability to easily scan multiple-page documents into a single PDF file.





The Solution

Through a local Brother authorised dealer, You Choose Managed Print Services, Brother was able to provide the customer with a monochrome laser printing solution, the HL-5470DW, and a compact multi-functional monochrome laser solution, the MFC-7860DW, with print, scan, copy, fax functions and remote administrative tools for easy maintenance and consumable management.



The Benefit

Brother was able to assist in providing a standardised reliable printing environment that met all the customer's requirements. Additionally through a local Brother authorised dealer (You Choose Managed Print Services), the customer is ensured smoother workflow with remote monitoring of machine errors and low consumable warnings via built-in administrative features.

"Our faith in the You Choose
Managed Print Services and Brother
combination has been fully justified.
Some of this equipment exists in
quite harsh and often cramped
environments and has performed
admirably with minimal fuss and
maintenance"

Dean Bond - IT, St Basil's Homes





Contact Us

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corporatesales@brother.com.au



http://corpsolutions.brother.com.au





